

On October 19, 2004, Ronald E. O'bray and George L. Lyon, Jr., representing Hands On Video Relay Services, Inc. met with the following staff members of the Consumer and Governmental Affairs Bureau:

Jay Keithley
Thomas Chandler
Gregory Hlibok
Warren O'Hearn

All present were Maripat Brennan and Jackie Williams of NECA.

The subject of the discuss was adjustments made to the 2004-05 estimated VRS cost data submitted by Hands On to NECA. Hands On's discussion was consistent with its pending Application for Review of the Bureau's June 30, 2004 order setting the VRS rate.